



Season opening times:
April until the end of October
opening times:
7:30-11:00 & 15:00-19:30 h

ÖAMTC Donau Camping Krems
Yachthafenstraße 19
A 3500 Krems an der Donau
Tel.: +43 (0)2732 84455
office@campingkrams.at
www.campingkrams.at

TERMS AND CONDITIONS OF RESERVATION FOR A RENTAL MOBILE HOME

Reserve your rental mobile home already in advance to enjoy a fantastic holiday on ÖAMTC Donau Camping Krems. Especially on weekends and holidays and as well during high season the rental mobile homes are often booked very well.

We offer 4 rental mobile homes in 2 different sizes:

1 rental mobile home (No.1) for up to 4 persons

with 2 separate beds and 1 bunk bed including bedding (duvet and pillow)
1 table with 4 chairs, cupboard, refrigerator, hot plate, dishes and cutlery, cleaning equipment, fan
1 table with 4 chairs for outdoor use, parasol

3 rental mobile homes (No. 2,3,4) for up to 2 persons each

with 2 single beds including bed linen (duvet and pillow),
1 table with 2 chairs, cupboard, refrigerator, hot plate, dishes and cutlery, cleaning equipment, fan
1 table with 2 chairs for outdoor use, parasol

Check-in from 3:00 p.m. / Check-out by 10:30 a.m.

RESERVING A RENTAL MOBILE HOME:

- To make a binding reservation a deposit payment is not necessary, but please send a written reservation and indicate your full name, exact address and your birth date as well as your credit card details (number and expiry date) to guarantee the reservation. We do not charge a deposit. **Please also use our new online booking system!**
- Please fill in the reservation form and also inform us about full name and birth date of all passengers.
- **Your booking is only valid after our booking confirmation.**
- Please let us know if you intend to arrive after 7:00 p.m. already when you reserve. An arrival after 8:00 p.m. is not possible in order to avoid any noise during the night.
- The mobile home will be available from 3:00 p.m. on the day of arrival and should be vacated by 10:30 am on the day of departure. If you wish to arrive earlier, please contact our receptionists.
- In case you arrive beyond the office opening times please contact our camping wart. He will help you if possible. For registration please show up at the reception later at the opening times and we kindly ask you to pay the bill upon arrival.
- On the day of departure you have to leave the key at the reception desk latest at 10:30 a.m. and our staff will control the mobile home. Please clean used dishes. Excessive contamination and damage will be charged in addition to the cleaning fee.
- The mobile homes are equipped with bed linen (duvet and pillow), but no towels. Please bring them yourselves.
- Pets are not allowed in the mobile homes!
- The campsite rules of the site regulations and the house rules of the rental mobile homes must be observed.
- **Change of reservation or cancellation:**
Please inform us about any changes immediately, latest 1 day before arrival, otherwise we have to charge a no-show fee of 100%. In case you like to extend your stay, please inform us as soon as possible and we will do our best to make it possible.
- **Payment:**
We kindly ask you to pay the bill for the entire stay on the day of arrival at the reception (Cash, Maestro, Visa, MasterCard). Please note the office opening times!
- **Check-out:** the mobile home must be vacated latest until 10:30 am.

If you have any further questions or wish to make a reservation, simply call us or send us an e-mail. Please also visit our new homepage and use the online booking system.
~ Tel. +43 2732 84455 ~ office@campingkrams.at ~ www.campingkrams.at ~

We are looking forward to your booking!
Welcome at ÖAMTC DONAU CAMPING KREMS!