

Season opening times:
End of March - End of October opening times:
7:30-11:00 & 15:00-19:30 h

ÖAMTC Donau Camping Krems

Yachthafenstraße 19 A 3500 Krems an der Donau Tel.: +43 (0)2732 84455 office@campingkrems.at www.campingkrems.at

TERMS AND CONDITIONS OF RESERVATION FOR A PITCH

Reserve your spot to enjoy a fantastic holiday at the ÖAMTC Donau Camping Krems. Since our campsite is not very big and especially on weekends and holidays and as well during high season we are often booked very well.

RESERVE A PITCH:

- Making a reservation is free-of-charge and reservations can also be booked on the day of arrival. Please use our new online booking system on our homepage.
- Please indicate your contact details: full name, address and date of birth, e-mail and telephone number as well as the full names and date of birth of all passengers.
- Please fill in the reservation form and let us know the exact date of arrival and departure and what kind of pitch you require and the length of your vehicle: Mobile Home, Camper Van, Caravan & Car or Tent Trailer & Car Car & Tent Bike & tent
- Pitch preferences will be taken into account but cannot be guaranteed!
- Check-in at 3:00 pm / Check-out latest 12:00 o'clock midday. We recommend arriving after 3:00 pm. Of course, you can also arrive earlier if you wish, but before 1:00 pm we cannot guarantee that the place you have reserved is already available.
- Please follow the indications of our staff. If you arrive beyond the office opening times please contact our camping wart who will show you the pitch reserved for you. The pitch allocation is only done by our staff. So sorry, but a free choice is not possible.
- In case you arrive without reservation, please fill in the registration form and put it into the small yellow box near the reception. For registration please show up at the reception later during the opening hours.
- In case you are owner of a camping card, please let us know which card you own already when you book and show your camping-card when checking-in at the reception desk to eventually get a price reduction.
- Please let us know if you intend to arrive after 7:00 p.m. already when you reserve. Arrivals after 7:00 p.m. are difficult, because we want to avoid disturbing other guests.
- Dogs are welcome, but to be kept on a leash and the legal regulations must be observed.
- Change of reservation or cancellation: Please inform us about any changes immediately, latest 1 day before arrival, otherwise we have to charge a no-show fee of 100%. If you would like to extend your stay, please let us know as soon as possible. We will do our best to meet your needs.
- Payment:
 We kindly ask you to pay the bill one day before departure at the reception (Cash, Maestro, Visa, MasterCard). Please note the office opening hours!
- Check-out latest at 12:00 o'clock midday!

If you have any further questions or wish to make a reservation, simply call us or send us an e-mail. Please also visit our new homepage and use the online booking system.

~ Tel. +43 2732 84455 ~ office@campingkrems.at ~ www.campingkrems.at ~